

# WARRANTY FOR ARMSTRONG PRIMA & 95RH PRODUCTS

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## 10 YEAR Conditional Guarantee

Armstrong World Industries Ltd, Armstrong House, 38 Market Square, Uxbridge, Middlesex UB8 1NG (“Armstrong”) guarantees the Armstrong Prima & 95RH products (“the material”) sold by it shall be free from defects in materials or workmanship for **10 years** from the date of installation of the material subject to the conditions set out below.

**This guarantee only applies when all the ceiling components including Trulok grid are Armstrong vended products.**

- A** The material must be installed in accordance with all applicable Armstrong specifications and published recommendations in effect at the time of installation.
- B** Installation must not be carried out in areas in excess of 95%RH; in the presence of chemical fumes requiring personal protection; or with temperatures at or below 0° C. Following practical completion, conditions must be maintained below 70% RH (@ 16-23° C).
- C** The material must not bear the weight of any unauthorised loads.
- D** Prior to installation, the material must be stored in a dry and clean environment that is enclosed and protected from the elements, (i.e. rain, snow or other causes of excessive moisture).
- E.** This guarantee does not apply to material subjected to abnormal wear and tear, dilapidation or abuse. Where appropriate the correct tools must be used to uninstall the material.

Prima & 95RH products are not designed to be installed in standing water environments, be in direct contact with water or be used externally (see **B**)

This guarantee does not cover discolouration of the material such as occurs due to UV exposure or pattern staining as a result of the installation environment.

Should the material show defects, Armstrong must be advised in writing within thirty (30) days after such defect was first observed. Where Armstrong confirms such failure, Armstrong will at its expense, deliver to the site new material of the same type and grade in an amount equal to that which has been agreed.

If replacement material is unavailable, alternative product selected by Armstrong will be supplied.

The delivery of such material shall constitute the total liability of Armstrong in respect of the defective material. Armstrong so far as the applicable law permits shall not be responsible for any installation or replacement costs or for incidental or consequential damages of any nature whatsoever and all other warranties or guarantees expressed or implied including any provision that the material is merchantable or fit for a particular purpose are hereby excluded.